



THE METROPOLE

01 August 2011


MTCC 1170's Elevator-Upgrades — 03-16 August 2011 (Approximately)

For about a fortnight, ThyssenKrupp will be upgrading our four elevators' door-operators. A review of Board Meeting Minutes (searchable format at www.mtcc1170.com) will show that discussion of this upgrade began in mid-2009. However, in 2009 and 2010, unresolved issues delayed implementation of consulting engineers' recommendations. As for the substance of those recommendations, residents might wish to read an [ACMO article dated Autumn 2003](#).

As the ACMO article suggests, the upgrades will provide our four elevators with "closed loop" door-operators. This reflects our consultant's recommendation in 2009, "...there were frequent call-backs for all passenger cars in... 2009. The existing...door operator is not a heavy-duty design and new closed loop door equipment can help address some of the [air-pressure] problems, which cause the doors to [malfunction and inconvenience residents].

The upgrade will remove elevators from service sequentially. Thus, we will all have to use the remaining elevators as efficiently as possible. Please consider the following information.

Some of these points are from the National Elevator Industry elevator [safety page](#). Residents might wish to visit the site.

- ❖ Push the elevator call button once for the direction you want to travel.
- ❖ Stand clear of the elevator doors and stand aside for exiting passengers.
- ❖ Do not use your arm (or any other part of your body) to prevent elevators' doors from closing.
- ❖ To prevent elevators' doors from closing (for example, to assist a resident who is rushing to catch an elevator, or to assist someone who is pushing a cart or a pram), push and hold the "door open" button: .
- ❖ Even if you are the only person in an elevator car, do not even think about using the "door open" button to "hold" an elevator for family members or friends who have "...just made a quick dash to the mailroom..." Keep in mind that residents on 23 other floors are waiting for that elevator. They will not appreciate your frivolous misuse of that button!

Some of these safety and ridership points might be contrary to some residents' beliefs

about elevators. The following points, some of them from a page that describes [elevator myths](#), will help to dispel misconceptions.

- ❖ **Myth:** Pushing call buttons repeatedly will make elevators arrive sooner. **Fact:** When you press the call button, the elevator controller registers the call. Subsequent button-presses accomplish nothing.
- ❖ **Myth:** Elevator doors will close faster if you press the "door close" button. **Fact:** The doors might close sooner, but they will not close faster (or with more force).
- ❖ **Myth:** When I am on a floor other than the lobby floor, I press the "up" button. Then, another resident presses the "down" button. Will the two requests cancel each other? **Fact:** The elevator controller will register the two requests independently of each other and answer them sequentially.

This document will also be available on the "News Items" tab at www.mtcc1170.com — to facilitate access to its "live" links.

Thank you for your co-operation during the next fortnight or so.

Board of Directors — MTCC 1170